

## INTERNAL

### **Our Vision:**

We will develop as a robust and resilient, locally led charity with the ability to reduce the negative impacts of poverty, loneliness, and isolation on individuals and families by effectively utilising our physical resources, community skills to new opportunities.

### **Our Purpose:**

Our Charity exists to improve emotional and physical well-being of our beneficiaries by providing activities and services that reduce the effects of poverty, isolation, and loneliness.

**Our Values:** We will *strive* to ensure we meet our communities needs by being.

**Sustainable** - through cost reduction, income generation and representing ourselves well

**Trusted** - safe and assured (quality marked and regularly audited)

**Resilient** - responsive and adaptable to changing community needs

**In touch** - through regular audits and consultations, remaining well informed

**Varied** - able to support multiple groups, activities, and services

**Explained** - open and transparent, accountable to our community

**Our Mission:** (what we are going to do specifically to achieve our purpose)

We will provide a high-quality facility that is as energy efficient and economically sound as possible, from that facility we will offer a wide range of inclusive activities and services that encourage individual resilience and community cohesion.

We will provide group activities for Men, Women, Youths, Children, and entire families.



## PUBLIC

**Our Vision:** To be at the heart of a happier, healthier, successful, and prosperous community.

**Our Purpose:** To provide activities and services that effectively reduce the impacts of poverty, isolation, and loneliness in our community.

**Our Values:** We will *strive* to ensure we are

**Sustainable** - through cost reduction, income generation and representing ourselves well

**Trusted** - safe and assured (quality marked and regularly audited)

**Resilient** - responsive and adaptable to changing community needs

**In touch** - through regular audits, consultations, and remaining well informed

**Varied** - able to support multiple groups, activities, and services

**Explained** - open, transparent, and accountable to our community and stakeholders

**Our Mission:** To provide a high-quality, cost-effective facility hosting a wide range of inclusive activities for everyone in our community.

**Underpinning all our work / behind the scenes**



*What we promise to ourselves*

## **Our Pillars**

*The foundations have been laid, and we will build our future on 5 new pillars:*

**OUR FACILITY**

**OUR EMPLOYEES**

**OUR VOLUNTEERS**

**OUR TRUSTEES**

**OUR COMMUNITY**

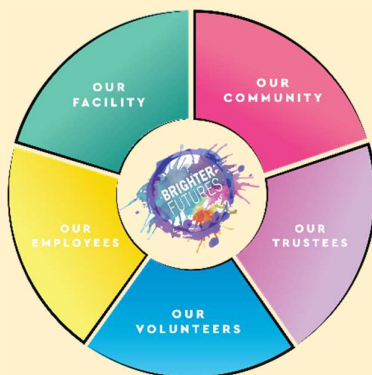
**Our facility** will be managed by a dedicated Caretaker whose role is to ensure the building is maintained to the highest standards.

**Our employees** will be trained and supported in line with the Investors in people standards and always paid at a minimum the real living wage.

**Our volunteers** will be well supported, valued, trained, and celebrated in line with the of the Investors in volunteers standards.

**Our Trustees** will ensure we have excellent governance and robust systems in place while remaining locally led, unbureaucratic and grounded.

**Our community** will be regularly consulted and listened too; we will ensure that we adapt our priorities and activities to meet local needs as they change.



*What we promise to you*

## **Our Community Pledge**

**Our facility minimum standards are:**

*To be adequately insured*

*To be regularly risk assessed*

*To have regular outside inspections*

*To have regular maintenance conducted*

*To be regularly cleaned and disinfected*

*To be cost effective and energy efficient*

*To be as accessible as possible to all*

**Our employee minimum standards are:**

*To have clear annual enhanced DBS checks.*

*To complete our Competency Framework.*

*To complete our essential core training plan which covers:*

*First Aid, Fire Safety, and Risk Management*

*GDPR and confidentiality*

*Safeguarding Children, and adults*

*Food Hygiene, Allergens, and HACCP*

*Health & Safety law / regulations*

*Equality, diversity, and discrimination*

*mental health & wellbeing*

*Play work and Youth work*